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ATTORNEY DOCKET NUMBER
014208.1635 (70-03-002)

PATENT APPLICATION
USSN 10/294,170



1

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: Robert F. Sheppard
Serial No.: 10/763,072
Filing Date: January 21, 2004
Group Art Unit: 3623
Confirmation No.: 3704
Title: ***Managing Information Technology (IT) Infrastructure of an Enterprise Using a Centralized Logistics and Management (CLAM) Tool***

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

I hereby certify that this communication is being deposited with the United States Postal Service as first class mail on the date indicated below and is addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

Name: Esmarie A. Garland
Esmarie A. Garland

Date: March 22, 2005

REQUEST FOR STATUS

Please advise the status of the above-identified patent application. An updated Filing Receipt was mailed on May 28, 2004. Applicant is currently requesting the status of the first Office Action and status of this case.

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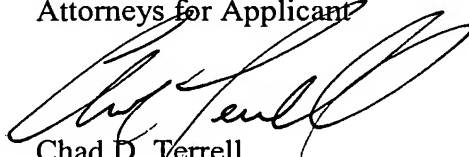
2

Under 37 C.F.R. § 1.702(a)(1), it has been over fourteen months since the filing date of this Application and a Notification under 35 U.S.C. § 132 has not been received. Thus, a period of adjustment of patent term due to examination delay is accruing in accordance with 37 C.F.R. § 1.703(a)(1).

If there are any matters that can be cleared up through a telephone conversation, please contact the undersigned attorney for Applicant at the telephone number listed below.

Respectfully submitted,

BAKER BOTTS L.L.P.
Attorneys for Applicant



Chad D. Terrell
Reg. No. 52,279

Date: March 22, 2005

CORRESPONDENCE ADDRESS

Customer No.: **35005**